

CITY OF LONG BEACH

Technology Services Internship

Technology Services' Operations Include:

- Business Information Systems (Email, Content Management, GIS, Enterprise HR and Financial Systems, etc.)
- Data Center Operations
- Desktop Support
- Government Access Cable TV Programming
- Radio/Wireless Communications
- Voice and Data Networking

HOW TO APPLY:

Submit cover letter and resume to:

TSD Internship Program
333 West Ocean Blvd.,
12th Floor

Long Beach, CA 90802

Email:

tsdintern@longbeach.gov

For more information call:

562.570.6982

Or visit

www.longbeach.gov/tsd



The Department of Technology Services (TSD) for the City of Long Beach is offering an exciting opportunity to anyone interested in kick-starting their career in the technology field.

The Technology Services Internship has been designed to recruit and develop talented individuals who have an interest in using their skills to assist the City's technology operations. It's a hands-on opportunity to roll up your sleeves and apply your knowledge to provide real-life solutions to customers.

This four-month internship will expose successful applicants to the fast-paced world of technology in a large municipal setting.

The Technology Services Department will continuously recruit for available internship positions. Please regularly check our site, www.longbeach.gov/tsd, for current internship opportunities.





About the City and the Technology Services Department

With a population of 490,166, Long Beach is the 34th largest city in the United States and the fifth largest in the state of California. Covering approximately 50 square miles, the City is home to the busiest port on the West Coast, as well as a national airport and a state university. The City's Technology Services Department (TSD) is a \$35 million operation supported by more than 140 team members. It provides services to more than 20 City departments, including police and fire, financial management, gas and oil, water, and community development, just to name a few.

About the Internship

The Technology Services Internship Program is an exciting opportunity to gain hands-on work experience in a large, customer service-oriented technology operation. Applicants selected for the internship can expect to work approximately 24 hours/week for four months. The internship will commence with a thorough orientation to the department to learn how all of the operations work together to provide solutions to TSD customers. The orientation will be followed by project-specific work experience.

High Priority Projects: There is never a shortage of critical technology projects in a large, full-service City such as Long Beach. Assignments will be based on City needs and the intern's interest area. Internship projects may fall in any of the technology operations identified on the first page.

Hands-On Work Experience: The assigned projects afford interns the opportunity to work in a team environment to research, develop and implement technology solutions for TSD customers. The activities that the candidate can expect to participate in will include hands-on technical support, customer meetings, documentation and system maintenance. Interns will acquire skills in the latest technologies, utilizing the latest in project management and business analysis practices.

Professional Development and Mentoring: Professional and skill development are critical components of this internship.

To ensure all objectives are being met, each intern will be assigned to a project manager, supervisor, or manager during their project.

Facts and Figures

The department provides support for more than 6,000 phone lines, 4,200 mobile devices (handheld radios, cells, PDAs, pagers), 4,000 desktop and laptop computers, 3,200 network data connections, 200 servers, a mainframe, and 100 enterprise and department-specific applications across 140 City facilities.

Qualifications

Consideration will be given to applicants who are currently enrolled in an accredited college or trade school technology program.

Compensation

The Technology Services Internship is a paid program with a competitive salary based on the intern's qualifications.

To Apply

Submit your resume and letter of interest to:

TSD Internship Program
333 West Ocean Blvd., 12th Floor
Long Beach, CA 90802
Email: tsdintern@longbeach.gov

Your letter of interest should identify which internship position(s) you're interested in, detail your specific interests in the technology field and describe how you feel the internship can help you attain your career goals. The Intern Program selection process will also include an interview with qualified candidates.

For More Information

For additional information about the Technology Services Internship Program, please call 562.570.6982 or email tsdintern@longbeach.gov. The department is continuously recruiting for the internship program. Visit our website at www.longbeach.gov/tsd to review available openings.

The City of Long Beach is an Equal Opportunity Employer

The City of Long Beach intends to provide reasonable accommodations in accordance with the Americans with Disabilities Act of 1990. If a special accommodation is desired, or if you would like to request this information in an alternative format, please contact (562) 570-6455.